

# KCETB FURTHER EDUCATION & TRAINING QA NEWSLETTER



**etb**  
Bord Oideachais agus Oiliúna  
Chill Chainnigh agus Cheatharlach  
Kilkenny and Carlow  
Education and Training Board

## QA Office

The brand new QA Office for KCETB FET services opened in January 2020.

It is located in the Bishop Birch Institute, Nuncio Road in Kilkenny

Email: [qa.info@kilkennycarlowetb.ie](mailto:qa.info@kilkennycarlowetb.ie)

Amanda Butler - QA Co-Ordinator

Kevin O'Shea - QA Officer (Training Services)

Thomas Farrell - Staff Officer



## Inaugural Review

- What? QQJ will organise an external team to monitor and review KCETB Quality assurance procedures in 2021
- How? KCETB will create Self Evaluation report detailing the quality assurance procedures. A review visit to KCETB will take place in May 2021
- Who? In a word EVERYONE! Staff, learners, employers, community partners, and other partners will be involved

3rd February 2021

• Submission of Self Evaluation report

10th March 2021

• Planning visit

10th- 14th May 2021

• Main Review visit

3rd September 2021

• Draft review report to ETB

10th September 2021

• ETB advises on any factual accuracy issues

1st October 2021

• ETB provides formal response

## Learner Forum

The purpose of the forum was to capture the voice of the learner in KCETB, to inform KCETB policy development in terms of access, induction and assessment, to improve our service and to listen

The second learner forum was due to take place on Monday 30th March in Ormonde College.

Over 700 learners completed a survey in March addressing the following assessment related items: Feedback, Compassionate consideration, Malpractice, Appeals.



## Learner Forum

In light of the current Covid-19 restrictions the survey was updated to include a question on facilitating learner participation in policy development remotely.

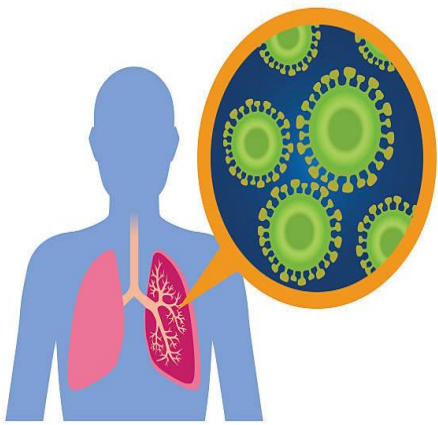
As we all familiarise ourselves with tools for remote working it will be important to gather learner feedback on what works best for them.

Thanks to all who participated.

## Covid-19

Nobody could have foreseen the impact a microscopic virus could have on all our lives. Staff and learners at KCETB have adjusted to teaching and learning in different ways.

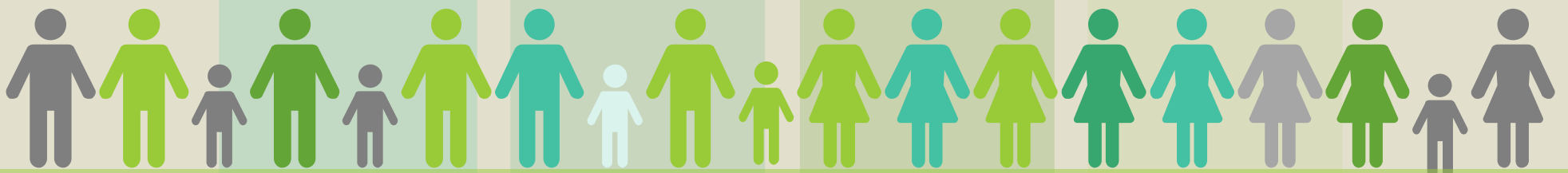
Many assessments have had to be amended to facilitate remote completion. Well done to everyone for being flexible and adaptable in these challenging times.



## Summer 2020

Assessments are ongoing throughout KCETB and many of our learners will be finishing their courses.

Well done on all your hard work and best of luck in whatever path you take. Summer 2020 will be a different one but take time to relax and stay safe everyone.



## Stay safe. Protect each other.

Wash your hands well and often to avoid contamination.

Cover your mouth and nose with a tissue or sleeve when coughing or sneezing and discard used tissue safely.

Distance yourself at least 2 metres (6 feet) away from other people, especially those who might be unwell.

Limit contact with others when out and about. Distance yourself at least 2 metres (6 feet) away.